

March 26, 1999

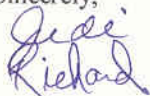
Dear Mark,

As I sit in my lovely new kitchen writing this, I have trouble remembering how the kitchen used to look. Had we known how relatively painless the experience was going to be, we would have remodeled long ago.

We were very pleased with Empeco and the work that was done by your tradespeople. They were clean and nice to have around. You and Mark Anderson were here when we needed you and were responsive to phone calls and calls for help.

You and Mark were always pleasant, helpful, courteous and professional. We definitely would use Empeco again and feel very comfortable recommending you to others.

Sincerely,

Handwritten signature in blue ink, appearing to read "Judi Stone" and "Richard Stone" on two lines.

Judi Stone  
Richard Stone